

Appointments – Do I really need one?

THE ANSWER IS **YES!**

We simply could not have our ToolBank resources available for use without appointments. The Cincinnati ToolBank depends on the work of only 3 employees, and when we are not filling your orders and helping you check out tools, we are on the phone, repairing tools, maintaining our warehouse, fundraising, and performing many other tasks necessary to keep the ToolBank running. Appointments allow us to allocate our time in the most efficient and effective way, enabling us to serve all our member agencies even better. When a member shows up at an unexpected date/time, it disrupts this efficiency and often delays other members who have cooperated with our system and shown up on time for their appointments.

Please do your part stick to your appointments! If you are unable to keep your appointment please reach out to ToolBank staff via email or phone at 513-246-0015.

Times available for appointments are Monday, Wednesday, Thursday, and Friday, 9:00am-3:30pm. Appointments are confirmed via email.